

VOLUNTARY RECALL NOTICE

August 7, 2019

As a precautionary measure, Broken Coast has decided to recall approximately 2871 mislabeled units of Keats (3.5 grams). Following identification of a labelling issue through the producer's quality management system, it has been determined that during the labelling of 3.5 g units of Keats lot 2090128818, some labels containing the Quadra brand element were inadvertently introduced into the printing run.

The result of this error was that some units for this Keats lot display the Quadra brand element, but otherwise display all correct Keats information that is accurate for the Keats product in the vial. This includes accurate lot number, barcode, cannabinoid values, and packaging date.

If you have purchased the product in one of our stores, you can exchange it directly in store. If you purchased the product online, you can contact our Customer Relations Centre to complete your exchange 1-888-551-2161.

Please note that labelled cannabinoid values are correct for all vials in this Keats lot, and that the lot was tested and fully passed all quality requirements for sale (including chemical and microbial contaminants). This issue does not represent any quality or safety issue with the cannabis. No other lots or vial sizes are affected.